

LOW CODE HYPER AUTOMATION | PRODUCT ENGINEERING, QUALITY ENGINEERING

The Client

The client is a \$6 billion dollar giant- a market and industry leader in the real-estate and commercial space. The company transforms large American cities across multiple states through effective design, planning, and construction.

The Challenge

The various business processes were time consuming and eroding the bandwidth of key stakeholders. This was mostly because tasks were performed due to slow manual processes, and the involvement of multiple teams. “Not-sure” is a word we heard a lot since so many stakeholders within the company were involved. We had to gain clarity on everyone’s business objectives and align them to organizational goals in the marketplace in a short time.

Our Approach

To sort this problem out, they needed to move from a traditional model to a seamless online model that would help them achieve the same results in less time.

And we did it! With Feuji’s best practices driven model of low-code product management, we were able to go above and beyond.

How did We do It?

The short answer: Seamless Collaboration

Our collaborative approach allowed us to understand, capture, and pass on client requirements in real-time to our development teams and work in an agile manner.

We used a hybrid model that included 25 engineers and developers based out of our GDC (Global Delivery Center) in Hyderabad, India – combined with 2 engineers based out of the client’s location. Since we used an agile model, the client was able to witness weekly releases that went into production.

To increase user adoption from 35% to 80% in just 2 quarters was challenging. Through hyperautomation powered by low-code solutions, we were able to rapidly develop, test, and launch the product the client required.

Engagement Highlights

- Automated 40+ business processes and saved 45% of overall efforts spent by business
- Digitization of existing documents using Appian IDP
- Product adoption and engagement increased from 35% to 80% in 2 quarters
- Weekly releases to production
- 25 engineers working out of GDC, Hyderabad (Offshore) and 2 (Onsite)

What did Our Services Include?

- BPM workflow automation
- End-to-end application development and maintenance
- End-to-end test automation
- UI/UX designing and development
- Mobile application development
- Project management

Contact Us



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What were the Key Business Results?

User experience was enhanced by

90%

Feature release of the product reduced by

75%

The client saved

45%

through automating the business process

User adoption increased from

35% to 80%

in just 2 quarters

The weekly releases that went from planning to release was something that the customer really gained from, since they had the time to get used to a digital model instead of a manual model that could have taken a lot of time. We automated over 40 business processes and digitized the end-to-end process using the low-code platform, Appian IDP.