



USING RPA TO HELP A LEADING US CREDIT COMPANY TO IMPROVE PRODUCTIVITY

The Client

With over 30 billion dollars in revenue and assets, this leading US credit company is well recognized and respected in the credit industry.

The Challenge

The company faced three fundamental challenges in their model:

- The foreign exchange process was manual.
- The process had a higher rate of errors due to the dependence on manual touchpoints.
- The process was also extremely time consuming, thereby reducing productivity.

Our Approach

Having assessed the problems that the company faced, we identified the existing processes that were being followed. We worked with the business to implement more efficient and effective processes.

We worked using an agile model, delivering and maintaining BOTS.

How did We do This?

The short answer: Application of automation over a period of time using an agile model.

Working with key business stakeholders, and various teams- we understood the most important challenges they faced, and the processes they used.

Engagement Highlights

- Automation Anywhere was used to create the BOTs.
- We ensured that all the security and compliance requirements were handled.
- We trained client teams on BOT creation and maintenance.

What Tools did We Use?

- Automation Anywhere
- Foreign currency application
- International bill pay application
- GEVA application



What were the Key Business Results?

We eliminated the human errors in the company by over

95%

We reduced the processing time from 10 minutes to

<1 minute

We improved the processing speed by over

500%

Clarity

We provided visibility to leadership

We were able to resolve this problem applying automation throughout the corporation. The process was secure and followed all compliance and security standards that were respected across the globe.

Contact Us



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